

**Jean Simpson Personnel Services is recruiting  
Customer Service Professionals to test for the  
AEP SWEPCO Customer Solutions Call Center**

AEP/SWEPCO has career opportunities offering growth and development at their fast paced, 24-hour Customer Solutions Center. AEP relies on outstanding people skills, excellent communication skills, analytical abilities and positive attitudes to respond to their customers' inquiries. Attention to details, PC Proficiency, Good attendance, Reliability and Scheduling flexibility for high call volume overtime are required.

Initial employment will be as a temporary employee, with opportunity for permanent hire as positions become available.

40 hour schedules are assigned based on projected call volume needs for a **24 hours 7 days a week Call Center, including evenings, weekends, and holidays**, in the Shreveport Customer Solutions Center.

**Are you a good fit for this job?**

- Can you work All Days & All Shifts?
- Do you Speak Clearly and have Excellent Communication Skills?
- Do you have Excellent Computer/Typing Skills?
- Do you have a High School Diploma or GED?
- Can you Pass a Drug Screen?
- Can you Pass a Criminal Background Check?

**If you answer yes to ALL Questions  
Jean Simpson Personnel Services is looking for you!**

**Starting pay is \$13.00 per hour.  
Candidates selected must be available to begin training  
MONDAY April 11, 2016**

*If you meet these qualifications and are interested, please send your resume before Wednesday March 2, 2016 to: [Callcenter@jeansimpson.com](mailto:Callcenter@jeansimpson.com). Your resume will be reviewed and if you are qualified you will be contacted for a phone screen and possible appointment to complete the prequalifying testing and application to test for AEP Swepco.*

**Jean Simpson Personnel Services  
Attn: Dinah  
Email: [callcenter@jeansimpson.com](mailto:callcenter@jeansimpson.com)**